



# Aspiring Language Institute

## Arrival information



This information helps you prepare  
before you leave your country

Aspiring Language Institute is located in Auckland, New Zealand, our  
address is the following:

Level 3, 85 Airedale St.  
Auckland CBD, 1010  
New Zealand

You can also find more information in our website

[www.aspiring.ac.nz](http://www.aspiring.ac.nz)



## Welcome to Aspiring Language Institute!

Aspiring Language Institute is a private training establishment founded in 1989. Our Institute offers a high level of personal attention to students who are treated as individuals and encouraged to develop their skills to the best of their ability.

Aspiring Language Institute is registered by The New Zealand Qualification Authority and it is a signatory to Code of Practice for the Pastoral Care of International Students.

Aspiring Language Institute is graded Category 2 by NZQA's latest (Aug 2017) External Evaluation and Review (EER).

### Our Mission

We are committed to maintaining the highest pedagogical standards and adapting our programs to society's demands. We aim to instil values in our learners and ready them with an understanding of the dedication and commitment they need for the challenges facing them. At Aspiring, we commit ourselves to our social and professional responsibilities to the best of our abilities.

### Our Vision

People coming from different Countries bridge culture gaps, and our aim is to promote this intercultural understanding and help to make the world a better place.

### Our staff

Our office staff are very friendly and have experience as international students themselves. Therefore, we understand how new students feel when they first arrive in Auckland. We speak different languages and we are all here to help you so please don't hesitate to talk to us if you have any questions.

<b>Janet Wang</b> Director janet@aspiring.ac.nz Speaks: English and Chinese	<b>Carlos Preciado</b> Marketing Manager carlos@aspiring.ac.nz Speaks: English, Spanish, Portuguese and French	<b>Richard Purro</b> Academic Manager tutor@aspiring.ac.nz Speaks: English
<b>Blanca Bai</b> Marketing Officer blanca@aspiring.ac.nz Speaks: English and Chinese	<b>Terry Lee</b> Marketing Officer terry@aspiring.ac.nz Speaks: English and Korean	<b>Yifan Li</b> Tutor/admin support yifan@aspiring.ac.nz Speaks: English and Chinese
<b>Allen Wang</b> Marketing Officer allen@aspiring.ac.nz Speaks: English and Chinese		

**Do not forget that everybody is here to help you.**

If you have any problems with your study or your well-being, tell your tutor or talk to your counsellor immediately and they will do their best to help you.

## Contact details

### Auckland City Campus



**Address:** Level 3, 85 Airedale Street, Auckland CBD, 1010, New Zealand

**Phone:** +64 9 282 4622  
(Monday to Friday between 8:30 to 17:00)

**Email:** [study-at@aspiring.ac.nz](mailto:study-at@aspiring.ac.nz)

### Botany Campus



**Address:** Botany Town Centre  
Level 1, Building 2, 588 Chapel Road,  
East Tamaki, Auckland, 2013, New Zealand

**Phone:** +64 9 282 4622  
(Monday to Friday between 9:00 to 15:00)

**Email:** [study-at@aspiring.ac.nz](mailto:study-at@aspiring.ac.nz)

Aspiring's emergency number (available 24/7)

**021 647 777**

**Remember to keep the school up to date with your contact details**

## Emergency Services

New Zealand has four main emergency services - the Fire service, the Police, ambulances and Civil Defence.

### Call 111 in emergencies

In New Zealand, the number to call if you need the Fire service, Police or an ambulance in an emergency is **111**.

**You can call this number on a mobile phone even if the phone is out of credit.**

The operator will ask you which service you need and connect you to the right service.



If you are not sure if it is an emergency but you are still worried, call 111 and ask the operator. They will help you work out what to do.

# 111



## Cultural differences

At some point, you will experience ‘cultural differences’ when you come to a foreign country. This is a normal reaction and lots of students have experienced it.

The best way to avoid this is to be aware of basic customs and culture of New Zealand before you leave your country so that you can minimise the shock.

Please talk to one of our friendly experienced staff. They can advise you and offer support.

## Auckland Climate

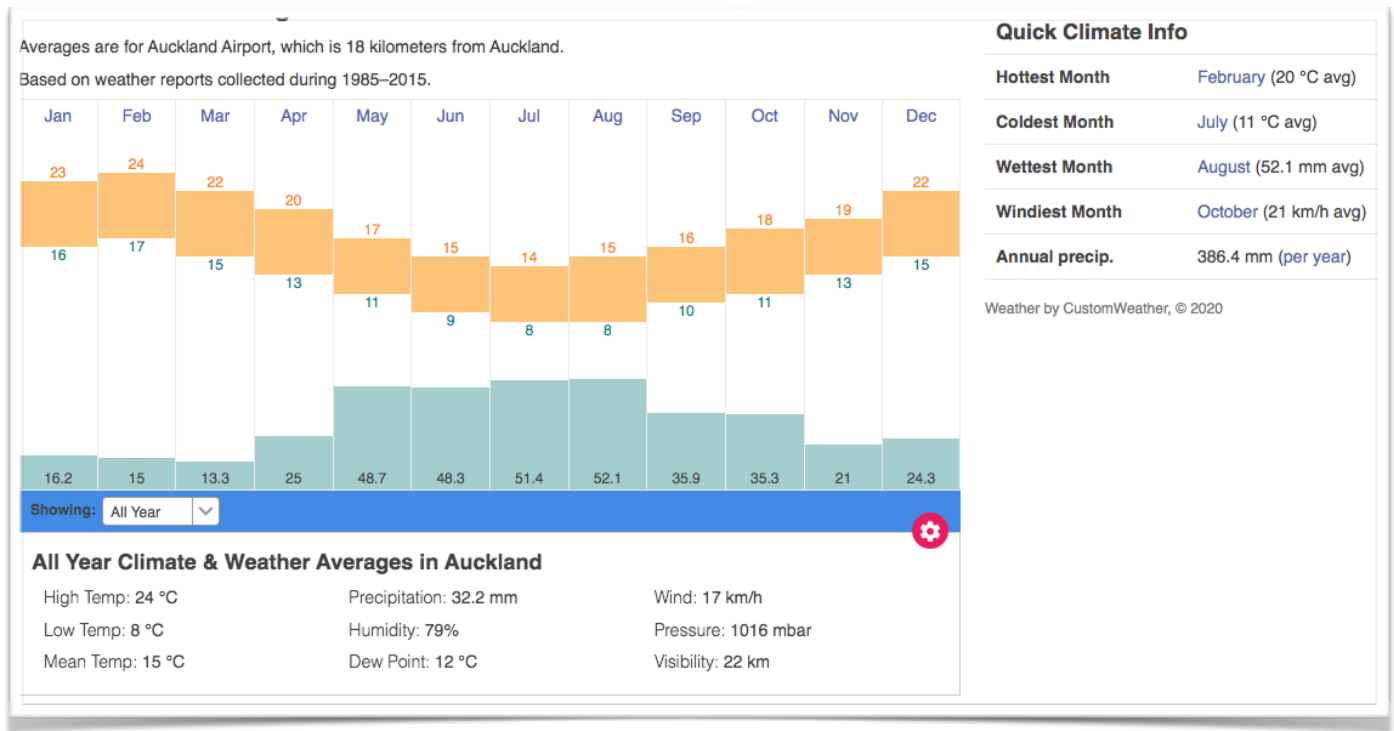
Auckland has a mild coastal weather without extremes of temperature.

There are 4 seasons but they are the opposite of the Northern Hemisphere. Summer is from December to February, autumn is from March to May, winter is from June to August and spring is from September to November.

Plenty of rain is experienced throughout the year, but mainly in winter season.

The average temperature in Auckland during summer season is 23 °C, while winter season temperatures are on average 14 °C.

Auckland weather can be very changeable so you may experience as ‘four seasons in one day’





## Before you leave your country.....

It is very important to have the following documents to study in New Zealand. Please make sure you have prepared them before you leave.

### 1. Valid Visa

To enter in NZ, you **MUST** have a valid visa.

If you are entering as a 'tourist', you will receive a 'Visitor Visa' stamp at NZ airports. However, citizens of some countries are required to apply for a 'Visitor Visa' before leaving their country. Please visit [www.immigration.govt.nz](http://www.immigration.govt.nz) for more information.

### 2. Adequate Insurance

All International students - including group students) must have a suitable insurance policy. This must cover medical and travel expenses, including loss of school fees, emergency travel home, repatriation and other related expenses. Your insurance must cover for the period of your study, including traveling to and from New Zealand.

The Institute will not be held responsible for any sickness, damage, injury or loss incurred. Tuition will not be extended or refunded if you are absent from school for any reason, including accident or illness.

If you would like any advice about insurance please ask our staff.

### Eligibility for Health Services

Most international students are not entitled to publicly funded health services while in New Zealand. If you receive medical treatment during your visit, you may be liable for the full costs of that treatment. Full details on entitlements to publicly funded health services are available through the Ministry of Health, and can be viewed on their website at **[www.moh.govt.nz](http://www.moh.govt.nz)**.

### Accident Compensation Corporation (ACC) - Accident Insurance

The Accident Compensation Corporation provides accident insurance for all New Zealand citizens, residents, and temporary visitors to New Zealand, but you may still be liable for all other medical and related costs. Further information can be viewed on the ACC website at **[www.acc.co.nz](http://www.acc.co.nz)**.

## When you arrive at Auckland Airport.....

### 1. Immigration:

You need to show your passport and arrival card (you will get it on your flight) at the immigration counter. They may ask some questions about your stay in New Zealand.

### 2. Pick up your luggage:

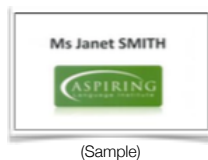
Check your arrival flight number and then go to the carousel to pick your luggage which you've checked in.

### 3. Customs:

After collecting your luggage, proceed to the exiting point where your passenger arrival card will be checked by an officer prior to passing through Customs and the New Zealand quarantine inspection service.

### 4. Arrival Hall:

4.1 If you have requested the school to pick you up, please look for the sign with your name on it.



4.2 If you see your name then please approach the person. (Don't be afraid)

4.3 If you are not able to find your name then please wait in front of McDonald's. (see map below)



### Other Transport Options:

Sky Bus (Between Auckland Airport to City centre) - runs every 10-20 minutes

Uber/Taxi – door to door service

Shuttle Bus – door to door service but share with other passengers

## First day at school

On your first day at school you will sit a test to find out what your English level is. The school opens at 8:30 am at Level 3, 85 Airedale Street, Auckland.

- Please make sure that you arrive before **9:30 am** at the reception in **level 3**
- Please don't forget to bring the following documents:
  - \* your passport (original),
  - \* your visa,
  - \* proof of your medical & travel insurance,
  - \* Updated contact details (address, mobile number and email address)



You also need a pen or pencil

9:30	Arrive at school (Please present your passport, visa and insurance policy)
09:30 - 10:30	Grammar Test
10:30 - 10:40	Break
10:40 - 11:15	Writing Test
11:15 - 11:30	Paper work (you will need your updated contact details)
11:30 - 12:30	Orientation
12:30 - 1:00	Lunch Break
12:30 - 1:00	Writing Test + Interview (only for IELTS students)

\* You will start your class from Tuesday

## At the Orientation.....

- You will have a school tour
- You will be introduced to our office staff
- You will learn about school policies and procedures
- You will be advised about emergency contact details, student ID, Wifi password



SCHOOL OPENING HOURS: Monday to Friday 8:30 to 17:00

**We hope you will have a wonderful stay in Auckland and you will enjoy studying at Aspiring Language Institute.**



## Lessons schedule

### Timetable General English

	Monday	Tuesday	Wednesday	Thursday	Friday
09:00 - 10:30			Class time		
10:30 - 10:45			Break		
10:45 - 11:45			Class time		
11:45 - 12:00			Break		
12:00 - 13:00			Class time		

### Classroom rules

All students are expected to follow these rules:

1. Be on time —————→ Being late will affect your attendance %
2. English only —————→ Your teacher may mark you absent if you don't speak English during class
3. No mobile phone —————→ Only for class related content, otherwise you'll be marked absent
4. Cleaning —————→ Don't expect someone else will do it for you

**The tutor may ask you to leave the classroom if you don't follow the rules and you will be marked absent for the day**

## New Zealand Law

### SMOKING

Smoking is banned in most public areas including shopping malls, public transport, workplaces, and bars and restaurants, although some bars and restaurants have outdoor smoking areas.

### DRINKING

The legal age for entry into pubs, bars and clubs in New Zealand where alcohol is served is 18 years of age. You must produce identification stating your age. A passport or a driver's license will be accepted.

### DRIVING

You can begin to learn to drive in New Zealand at 16 years of age.

If you have an international drivers licence, you can drive in New Zealand and hire rental cars. If you want to hire a car, please check with the rental car company what the minimum age a driver must be before they can hire a car. You must show the rental car company your licence.

### DRUGS

It is against the law to buy, sell, use or possess certain drugs including marijuana, methamphetamine and ecstasy in New Zealand.

***All Aspiring Language Institute staff are looking forward to welcoming you.***

***See you at the school!!***



To get more detailed information, please visit our website

[www.aspiring.ac.nz](http://www.aspiring.ac.nz)

or

send email to

[study-at@aspiring.ac.nz](mailto:study-at@aspiring.ac.nz)